

The “Commercial Delcraft” Model Garage Door 1-3/8” (CDC-1380) And 2” (CDC-2000) Profiles 5-Year Limited Warranty

Delden Manufacturing Co., Inc. (Delden) warrants, to the ORIGINAL PURCHASER, the door sections of the “Commercial Delcraft” model (CDC-1380 or CDC-2000) against rusting through due to inherent anomalies in the sections’ paint finish, such as cracking, checking or peeling, when installed in accordance with manufacturer’s instructions, for a period of five years, beginning with the date of purchase from Delden or one of its agents. The purchaser’s sole and exclusive remedy, against Delden, shall be for the replacement of the in-warranty, defective garage door section(s). Labor and applicable shipping charges shall remain the responsibility of the purchaser. All claims made under this warranty shall be addressed to Delden at 3530 N.E. Kimball Drive, Kansas City, MO 64161-9471, whereupon Delden will instruct the purchaser to return the defective section(s), prepaid, to the nearest Delden distribution point.

This five-year warranty covers the door sections (only) of the Commercial Delcraft model (CDC-1380 or CDC-2000) garage door, and does not apply to other parts of the original garage door system as installed. This warranty specifically excludes track, torsion or extension springs, related components, interior adhesives or on-door hardware. Furthermore, custom painting (by others) may constitute the nullification of the five-year section warranty, as methods used to field-apply custom finish may not be in accordance with manufacturer’s recommendations, and / or field-applied finishes may not be compatible with the sections’ original paint finish. Contact Manufacturer for proper painting instructions.

This warranty does not apply to any damage or deterioration caused by abuse or neglect, including failure to provide reasonable and necessary maintenance to door sections, moving or fixed parts. This warranty does not apply to original installation labor, nor does it offer to the original purchaser any monetary recompense whatsoever for labor required to replace defective door sections covered under this warranty.

On-door hardware (including roller carriers, hinges, polypropylene wear seals at section joints, rollers, bottom retainer and weatherstrip) is covered, by separate warranty, for a period of one (1) year from date of purchase from Delden or one of its agents. In addition, torsion and extension springs, track or supporting angles, jamb brackets, stop trim, windows or window designs, and interior or exterior locking mechanisms are warranted against defects for a period of one year beginning with date of purchase.

The purchaser’s sole and exclusive remedy, against Delden, shall be for the replacement of the in-warranty, defective garage door component(s). Labor and applicable shipping charges shall remain the responsibility of the purchaser. Rules and requirements applicable to these one-year warranties are similar to those in preceding paragraphs.

Delden also warrants, against inherent defects and delamination, the adhesive material responsible for bonding inside and outside steel panels to the door section’s interior CFC-free polystyrene core for a period of three years (CDC-1380) or five years (CDC-2000) from the date of original purchase from Delden or one of its agents. Claims made in accordance with this warranty shall abide by previously stated rules and requirements. Post-installation paint or chemical treatments to garage door sections, intentional or unintentional, may void applicable warranty against delamination.

Delden will in no way be held liable for incidental or consequential damages, nor will it be held liable for damage or injury related to improper installation. All other warranties, expressed or implied, are hereby expressly excluded. Some states do not allow limitations on warranted parts.

This warranty statement gives the original purchaser specific legal rights in addition to rights which may vary from state-to-state.